DRSIK (Risk Event Resolutions)

Credit Suisse is a Private Banking.

When we normal people take loan we have to some physical asset as collateral.

But in case of investment bank the amt of loan is so large that the organisation taking loan might not be having physical asset (collateral) matching to it loan amount. So instead of going via asset as collateral, they go via market value.

But Market Value of any organisation fluctuates a lot.

For every Credit Suisse customer, there is a predefined threshold. If market value falls below that threshold, a risk is generated. Risk is a business is generated but technical term is event.

The event is captured by “Event360” and data is persisted to RER Table.

After capturing the Event dRisk comes into picture.

dRisk is a dashboard application, that is used by internal organisation people in case risk(event) is generated. If Risk is generated then, Relationship Manager contacts the customer asking them in how many days this risk can be mitigated. If risk is not mitigated, then this risk has to be escalated to Credit Specialist or Manager of RM.

For e.g. If the amount is very high, then escalation happens directly to Manager of RM and that has to happen immediately. If amount is not big enough then escalation happens to Credit Specialist and escalation happens by EOD.

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What are Control Events?

Control Event in laymen terms means Operational Risk.

For Example: - Suppose a customer comes to bank to acquire a loan and is eligible for 0.4LTV(Loan To Value) as standard way, but seeking it reputation or business growth or market size bank can leverage up to 0.6LTV. There is risk associated with extra leverage of 0.2LTV. The risk associated to this extra leverage is called Control Event.

Priority flow   
Critical -> Low -> Acknowledged -> Redeemed (Event Rectified)

Child Event Status Change Flow  
New -> Updated -> Redeemed

Group Event Status Change Flow  
New -> In Progress -> Closed

RSIN -> Generate Event. In Future will be taken by Event360.

Note:- Events k liye task bante hai...for example agar escalation hota hai toh....same event k liye new task banega.

T1(E1,E2) ---after escalation 🡪 T2(E1,E2).   
Thus child event remains same......It creates new task for CRM Manager when escalated.

Event Generated (by Event 360) 🡪 dRisk creates resolutions 🡪workflow create task

App Flow For Control Events

1 2 3

Queue

RER DB

RER

Event 360

4

Queue

6

5

dRisk

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